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March 16, 2020

RE: LSB COVID-19 Update to Suppliers and Contractors

Dear Valued Suppliers & Contractors,

We at LSB would like to provide you with an update as it relates to our supply chain, operations, and continuity planning in light of the Coronavirus (COVID-19). First and foremost is our commitment to protect the health and safety of our employees, customers, suppliers/contractors, communities, stakeholders and all their families. In parallel, LSB is taking steps to ensure an uninterrupted supply chain and the continued operation of our facilities to support our customers.

Ensuring Uninterrupted Supply Chain

Our suppliers and contractors play a pivotal role in ensuring we provide an uninterrupted supply chain for our customers – from supplying raw materials to providing products & services required to safely maintain the reliability of our plants. Due to the increased threat from COVID-19, in accordance with their respective pandemic plans, our manufacturing sites are implementing elevated protective measures that may impact your standard product/service delivery practices. These enhanced protocols (e.g., maintaining safe distances, disinfectant procedures, etc.) are designed to limit the risk of the COVID-19 from impacting site personnel as well as your employees. As each site, based on the complexity of their operation, may differ in their respective approach to reducing/eliminating personal contact, please reach out to the Procurement Manager at your supported site(s) for further guidance.

Communication is paramount as we collectively navigate this fluid situation. LSB will provide operational updates as conditions evolve and change. We ask that you notify us (with the best information available) of any potential impacts to your product/service delivery capabilities.

Ensuring Continued Operation of LSB Manufacturing Plants

Given that your employees may access our sites (in accordance with the elevated protective measures referenced above), we also want to share our actions in response to the COVID-19 outbreak. The following is a summary of actions we have taken to date and the planning activities we are engaged in should we need to implement them. This list is not all inclusive as we are responding with the urgency and seriousness that this situation warrants.

- Employee Awareness and monitoring Centers for Disease Control and Prevention (CDC) guidance and geographical outbreak tracking
- Implemented a prohibition on travel to “Hot Spots” and travel that includes airports including mandatory 14-day quarantines for employees that may have been exposed
- Multiple protocols limiting access to our control rooms, operators and guards including temperature screening prior to entering our plants

- Special protocols for truck and delivery drivers to protect our employees and the drivers
- Work at home protocols for non-essential personnel
- Preparations for 24/7 live-in operators

We will continue to monitor this situation and take additional measures as needed. LSB remains committed to providing updated news as this situation develops. Please contact your designated site Procurement Manager if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Behrman", with a long horizontal flourish extending to the right.

Mark Behrman
President and Chief Executive Officer